



Student Services Update July 2017

Hello Eagle Families. We hope you found the information we shared in June to be of help. There are possible items that you and your student should be aware of each month. In most cases, your student will be contacted about pending tasks directly, but we wanted to ensure you were aware of them as well. Topics of importance for July are listed below with links to additional information.

Housing and Roommate Assignments - Students can review their housing and roommate assignment in their AU housing portal. Assignments were announced on June 15, 2017. Students may login at <https://starrez.american.edu/my.policy>

Meal Plan Enrollment - Meal plan enrollment is already underway! Most students selected their meal plan in their housing application. If your student still needs to sign-up or change their plan, they can do so until September 12, 2017, in the "Life @ AU" section of their myau.american.edu student portal.

AU One Card - Students can submit a photo online for their AU One Card. For students who want to upload a photo, they can do so following these online instructions by July 31, 2017, at <http://www.american.edu/ocl/housing/aidphotosubmission.cfm>

Fall Bill - The fall bill due date is August 1, 2017. This is a good time to confirm that your student has given you proxy access to the bill (see June's Student Service Update for additional information). For those families anticipating financial aid, payments from 529 plans, outside scholarships, Veterans Benefits, etc., please deduct these items from your total cost and pay the remaining balance.

American University accepts the following payment methods for student account billing: online (credit card or debit card), payments by mail, payments in person, and wire transfer payments. Please visit this link for additional information about payment options:

<http://www.american.edu/finance/studentaccounts/Payment-Information.cfm>

Mandatory Fees - All students enrolled at American University are charged certain *mandatory* student fees each semester. Explanation of each fee can be found below the fee table.

A vast majority of universities, including American University, have a tuition and mandatory fee policy. With this type of policy, mandatory fees are assessed to all or groups of students in order to help defray associated costs, rather than be based on the actual usage of an individual student.

<u>Undergraduate Students</u>	<u>Full-Time (12 and above)</u>	<u>Part-Time</u>
Sports Center Fee	\$65.00	\$30.00
Undergraduate Activity Fee	\$88.50	\$15.00
Student Technology Fee	\$120.00	\$40.00
Metro U- Pass	\$130.00	\$0.00

International Student and Scholar Services - If your student is coming from outside the US, the staff in International Student and Scholar Services (ISSS) is here to support them at their home away from home. The ISSS staff is dedicated to helping international students and scholars thrive in the AU community. For additional information, please see the following link:

<http://www.american.edu/ocl/iss/index.cfm>

Sponsored Billing - For information regarding third party payments to a student account, please see the following link: <http://www.american.edu/finance/studentaccounts/Third-Party-Billing.cfm>.

Welcome Week - Welcome Week is designated as the official period to welcome American University's new students to campus. This transition period provides a valuable opportunity for the building of the AU community by bringing together new students on campus. It is a time to encourage student involvement, boost school spirit, and create life-long memories. The week is packed with plenty of fun events from convocation, to Explore DC, to bingo, to free movies, to outdoor activities, and classroom tours. There is something for everyone during this incredible week! More information can be found here: <http://www.american.edu/ocl/orientation/welcomeweek.cfm>

If you or your student have any questions, please do not hesitate to contact AU Central at aucentral@american.edu .