



Student Services Update November 2017

Hello Eagle Families. It may be hard to believe, but once we return from the Thanksgiving break, the semester comes to a close quickly. Your students will obviously be finishing up semester course work and preparing for a break between semesters. Nonetheless, there are still some items we may be contacting them about this month. As always, we wanted to share the topics of importance for November.

Final Exam Schedule – Final exams are scheduled based on the meeting time of the course. The final exam schedule for fall 2017 can be found here: <http://www.american.edu/provost/registrar/finalexamschedule/fall-2017.cfm>. Questions about the schedule may be directed to classroom_scheduling@american.edu.

Spring 2018 Housing Cancellations – All students who live on-campus for the fall, with the exception of one-semester programs (Washington Semester Program or Abroad at AU), are signed into a fall and spring on-campus housing agreement.

Any student who will not return to on-campus housing for the spring 2018 semester is required to notify the Housing & Residence Life office by completing a [termination form](#), which can be found [online](#) or picked up from the main office in Anderson Hall. Per the [2017-2018 Housing and Dining License Agreement](#), all terminations except those for study abroad, university withdrawal, and graduation are subject to a cancellation fee. Additional information can be found within the [agreement](#) and on the [spring 2018 housing termination](#) website.

Spring 2018 Housing Application – For any student who does not currently live on campus for the fall semester, the spring 2018 on-campus housing application has opened in a student's AU Housing

Portal. Additional information can be found on the [spring housing application](#) website. Students who already live on campus do not need to complete a spring housing application. Their housing is already scheduled.

Spring 2018 Payment Due Date – The spring 2018 payment due date is January 6, 2018.

Payment is due at the time of registration for students registering after January 5, 2018. For additional information on payment methods, please follow this link:

<http://www.american.edu/finance/studentaccounts/Payment-Information.cfm>.

Spring 2018 Payment Plan Application – American University offers the American Payment Plan (APP) to students in the fall and spring terms as an alternative to paying your bill in full at the start of each term.

The plan splits the fall or spring semester balance into convenient monthly payments, with no interest charged. By budgeting ahead for the upcoming term's charges, students and their families may be able to reduce the amount of loans needed for the school year. Please note, there is no summer payment plan option. For additional information, please follow this link:

<http://www.american.edu/finance/studentaccounts/Payment-Plan-Application.cfm>.

American University Closes Between the Fall and Spring Semesters – As a reminder to families, American University will be closed December 23, 2017, through January 1, 2018. It is advisable to take care of any university-related business prior to December 23, 2017, or after January 2, 2018.

American University Parents Facebook Page – Make sure to “like” American University Parents on Facebook at www.facebook.com/AmericanUParents.

Meal Plans – Campus dining is an integral part of the campus life experience. Our dining program makes it easy for your student to eat a well-balanced meal while socializing with friends and classmates. Now is a good time for your student to evaluate the number of meals they will likely eat during the spring semester and make any necessary adjustments. Changes can be made to meal plans through January 29, 2018.

Fall to Spring Semester Roll Over for Swipes/EagleBucks/Dining Dollars

Any unused meal swipes will roll over from fall 2017 to spring 2018 only if a student is enrolled in the same meal plan block or higher. If a student reduces the size of their meal plan for spring 2018, any unused swipes from fall 2017 will not be accessible in the spring semester.

- All meal swipes will expire in May 8, 2018
- Dining Dollars will roll over from fall 2017 to spring 2018 semester, as long as the student is enrolled in the same or higher meal plan
- EagleBucks will roll over until a student graduates or separates from the university

Students can check their current EagleBucks, Dining Dollars, and Meal Swipes (Board Transactions) balance for the current semester, as well as transaction history, by visiting the EagleBucks.com website.

Spring 2018 Meal Plan Options:

Meal Plan Info 2017-2018					
Meal Plan Options	Cost	Dining Dollars	EagleBucks	Meals	Requirements
Swipes	2017 Fall Semester	2017 Fall Semester	2017 Fall Semester	Avg. Per Week	
250 Block	\$3,000	\$200	\$200	14 - 15	
225 Block	\$2,759	\$200	\$200	13	
200 Block	\$2,666	\$200	\$200	12	
175 Block	\$2,402	\$200	\$200	10 - 11	1 st & 2nd semester students living in Residence Halls (or higher meal plan)
125 Block	\$1,843	\$200	\$200	7	
100 Block	\$1,565	\$200	\$200	6	3 rd & 4th semester students living in Residence Halls (or higher meal plan)
50 Block	\$683	\$100	-	3	

If you or your student have any questions, please do not hesitate to contact AU Central at aucentral@american.edu.