



AMERICAN UNIVERSITY

W A S H I N G T O N , D C

October 3, 2008

TO: American University Students and Parents
FROM: Scott Bass, Provost 
Don Myers, Vice President of Finance and Treasurer
SUBJECT: Working Together in this Financial Situation

The nation's current financial climate has caused uncertainty for people across our country and around the world. With turmoil in the credit markets and the tightening of available credit and loans, we recognize the impact this could have on students and their families.

American University is committed to our students and families and will work with you during this time. Most of our students receive some type of financial aid, and we recognize these unsettling times might prompt concern among students and families about their academic endeavors.

What can you do?

If you think your financial situation will affect your ability to continue your studies, university offices and staff will work with you on your individual situation.

- **Financial Aid Office** -- May be able to assist with financial aid. You can reach this office at (202) 885-6100 or by email at financialaid@american.edu
- **Washington College of Law** -- Law school students should contact the WCL Financial Aid Office at (202) 274-4040.
- **Student Accounts Office** -- The general billing and collection office for student tuition, course fees, and room and board may be able to assist in the case of demonstrated hardship. You can reach this office by phone (202) 885-3541 or by email at studentaccounts@american.edu.

These times of economic uncertainty can prompt additional stress for students and their families, but we can assure you that American University will do what it can to assist you in these challenging times.