



Student Services Update November 2018

Hello Eagle Families. As we near the end of the fall semester, here are some updates of interest:

Updates from One Card & Dining Services

- AU Dining Locations will be closed beginning **Wednesday, November 21st - Saturday, November 24th**. During this time, dining options will be limited to Eaglebucks Off-Campus Merchants
- The Meal Plan Portal will open in November for spring Meal Plan. Students will be emailed when the portal opens
 - Enrollments/Changes/Cancellations
 - A student's current meal plan enrollment will be automatically added for the spring 2019 semester before the Meal Plan Portal Opens
 - Students and families already enrolled in a meal plan for the fall 2018 semester would just need to modify the meal plan if they so choose
- Meal Plan Requirements
 - As a reminder, the minimum meal plan requirement for students in their 1st or 2nd terms of housing is the 175 Block Meal Plan. Students in their 3rd or 4th terms of housing are default enrolled in the 100 Block Meal Plan
- The fall 2018 Meal Plan ends on Saturday, December 15th, following lunch
 - As a reminder, unused Meal Swipes do not roll over from fall to spring semester

Spring 2019 Important Dates

- The spring Meal Plan will begin on Sunday, January 13th
- The Meal Plan Enrollment/Change and Cancellation Deadline will be Tuesday, January 29th, at 11:59 p.m. EST
- The spring Meal Plan ends on May 8th, following lunch

For more information regarding One Card & Dining Services, please check out our website <https://www.american.edu/ocl/onecarddining/index.cfm> or feel free to contact us at 202-885-CARD (2273).

Financial Aid Update

The Free Application for Federal Student Aid (FAFSA) is now available for the 2019-2020 year. File your FAFSA today and be sure to use the Data Retrieval Tool (DRT) to expedite the filing of your application.

Spring Housing Update

Is your student studying abroad this semester and planning to live on campus this spring? If they do not have a spring housing assignment yet, a housing application must be completed by January 7, 2019. The application can be found here: <https://www.american.edu/ocl/housing/spring-housing-application.cfm>

Thanksgiving Break

Residence halls remain open during Thanksgiving Break, so you do not have to return home or find alternate housing. Your residence hall front desk, however, may not be operational.

Starting at 5 p.m. on November 20th, until 9 a.m. on November 26th, only Anderson, Federal, McDowell, and Nebraska front desks will be open. If you live in a building other than the buildings listed, you will need to go to one of the listed buildings.

Mail Services will not be accepting or delivering packages during the break and package rooms will not be open. Make sure that you do not have any packages scheduled to arrive during the break, and please pick up the ones you need before 5 p.m. on November 20th.

University offices are closed Thursday and Friday. Because individual offices may have different contact methods, you should check the website of the office you would like to get in touch with.

In the case of an ongoing on-campus emergency, call AU Public Safety at 202-885-3636.

Payment Plan Application – Spring 2019

American University offers the **American Payment Plan (APP)** to students in the fall and spring terms as an alternative to paying your bill in full at the start of each term. You must sign up each semester if you wish to participate. The application is available at <https://www.american.edu/finance/studentaccounts/Payment-Plan-Overview.cfm>

Spring 2019 Payment Due Date

The spring 2019 payment is due January 6, 2019. Payment is due at the time of registration for students registering after January 5, 2019.

Final Exam Schedule

Final exam times are scheduled based on the meeting time of the course. The final exam period begins on Monday, December 10th. The complete exam schedule is available at <https://www.american.edu/provost/registrar/finalexamschedule/fall-2018.cfm>

If you or your student have any questions, please do not hesitate to contact AU Central at aucentral@american.edu.