



Student Services Update October 2018

Hello Eagle Families. We are nearing the halfway point for the fall semester. Here are some updates for the start of the semester:

Updates from One Card & Dining Services

- AU Dining Locations will be closed beginning **Wednesday, November 21 – Saturday, November 24**. During this time, dining options will be limited to Eaglebucks Off-Campus Merchants.
- The fall 2018 Meal Plan ends on Saturday, December 15, following lunch.
 - As a reminder, unused Meal Swipes do not roll over from fall to spring semester.
- The Meal Plan Portal will open in November for spring Meal Plan Enrollments/Changes/Cancellations:
 - A student's current meal plan enrollment will be automatically be added for the spring 2019 semester before the Meal Plan Portal opens.
 - Students and families already enrolled in a meal plan for the fall 2018 semester would just need to modify the meal plan if they so choose.
- Meal Plan Requirements:
 - As a reminder, the minimum meal plan requirements for students in their 1st or 2nd terms of housing is the 175 Block Meal Plan. Students in their 3rd or 4th terms of housing are enrolled by default in the 100 Block Meal Plan.

Spring 2019 Important Dates

- The spring Meal Plan will begin on Sunday, January 13.
- The Meal Plan Enrollment/Change/Cancellation deadline will be Tuesday, January 29 at 11:59 pm EST.
- The spring Meal Plan ends on May 8, following lunch

For more information regarding One Card & Dining Services, please check out our website <https://www.american.edu/ocl/onecarddining/index.cfm> or feel free to contact us at 202-885-CARD (2273).

Monthly Wellness Tip

The weather is finally starting to get cooler in DC! But as students gravitate towards pumpkin spice everything and planning their Halloween costumes, they should also be thinking about flu prevention. The Student Health Center offers students FREE flu shots every year! Remind your student to attend one of the open clinics this month or to make an appointment at the Student Health Center to get their shot so that they can reduce the risk of getting the flu this season, which could impact their academics. More information about the open clinics will be shared on our social media sites (@AUHealthWell).

Open Flu Shot Clinics		
Location	Date	Time
North Campus	10/29/18	1-6pm
WCL	10/30/18	1-7pm
South Campus	11/05/18	1-6pm
East Campus	11/06/18	1-5pm

October is also a heavy season for mid-term exams. Make sure to check in on your student to see how they are managing their workload and stress. A self-care gift/package would be a welcome treat this time of year.

Crucial Conversations Corner

Halloween is around the corner! And unlike when your student was younger and excited about collecting as much candy as they could during trick-or-treating, nowadays on many college campuses, Halloween has become more of a week-long celebration for parties, which can include binge drinking. Talk to your student about their plans for Halloween this year and how they plan to be safe and responsible. College Parents Matter has an informative resource page all about Halloween in college, what to know, and how to talk to your student about it. If you have any questions or concerns, remember that the Health Promotion & Advocacy Center is a great campus resource for students and families alike.

For more information about health and wellness services on campus, please feel free to reach out to any of the following offices:

Student Health Center (shc@american.edu)

Counseling Center (counselingcenter@american.edu)

Health Promotion & Advocacy Center (hpac@american.edu)

Student Account Restrictions

Students with an outstanding fall balance, who are not on a payment plan, will receive notices this month reminding them of the need to settle their account before spring 2019 registration begins in late October. Students will be given additional notice before a stop is placed on the student's account, which will affect their ability to request transcripts and register for spring semester classes.

Spring 2019 Registration

Priority registration appointment times have been assigned to all currently enrolled students. Students should log into Student Planning via myau.american.edu by clicking the Eagle Service link under Academics. The registration appointment start time will be displayed on the Schedule tab within Student Planning. For more information about Student Planning, please click here: <http://registrar.american.edu/registration/studentplanning.cfm>.

For information on when priority registration begins (based on the students credit level), please visit: <https://www.american.edu/provost/registrar/studentervices/Registration-Dates.cfm>

Electronic Transcripts Now Available

American University is pleased to announce that we are now able to deliver transcripts electronically and nearly instantly to any valid e-mail address when you order your transcript online and select electronic delivery. Electronic transcript delivery is a significant enhancement to transcript delivery services and enables improved tracking and verification of delivery.

Effective August 27, 2018, there will be a \$5.00 charge per transcript, payable by credit card at the time the transcript is ordered. Each transcript will be \$5.00 regardless of whether it is sent electronically, mailed, or held for pickup at AU Central. Additional delivery charges may be applicable for expedited or international delivery of paper transcripts.

All transcripts should be ordered through the student's myAU portal using your NetID and password: <https://myau.american.edu/academics/Grades/Pages/default.aspx>

Additional information may be found here:

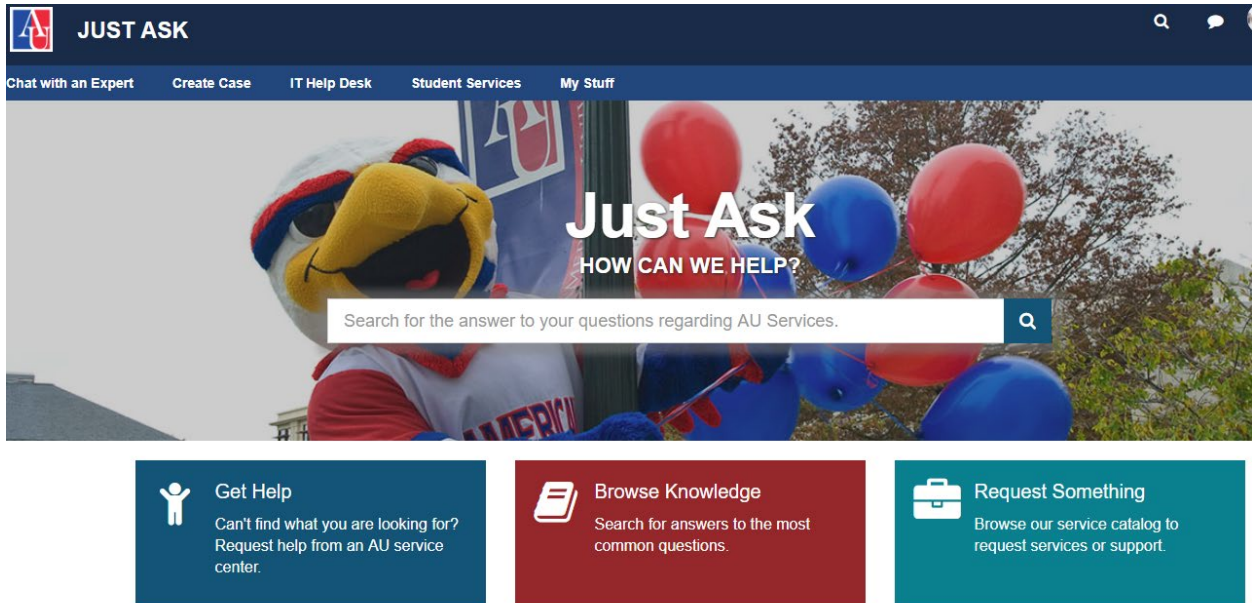
<https://www.american.edu/provost/registrar/studentervices/Transcripts.cfm>

All-American Weekend

Registration is currently open for All-American Weekend. Join us October 19–21 for AU's fall celebration for parents, families, students, and AU alumni! The weekend is full of fun family-friendly events that allow you to connect to life at AU and spend quality time with your AU Eagle.

Online registration for All-American Weekend (Family and Alumni weekend) closes the week of October 8. We will accept on-site registration, but to expedite your check-in process we recommend registering online.

For more information and to register, please visit our website: <https://www.american.edu/events/all-american-weekend/>



If you or your student have any questions, please do not hesitate to contact AU Central at aucentral@american.edu.